



## Patient Portal User Agreement

Neil Singer, M.D., PLLC provides this site in partnership with e-MDs® for the exclusive use of his established patients. The Patient Portal is designed to enhance patient-physician communications. All users must be established by a previous office visit.

We strive to keep all of the information in your records correct and complete. If you identify any discrepancy on your record, you agree to notify us immediately. Additionally, by using the Patient Portal, the user agrees to provide factual and correct information.

The Patient Portal can provide the following services:

- Medication refill request.
- Communication of laboratory results from staff to patient.
- Review a patient's medical summary, medication list, treatment history and visitation dates.
- Limited communication regarding on-going treatment.

The Patient Portal is not intended to provide internet based diagnostic medical services. Also, the following limitations apply:

- No internet based triage and treatment request. Diagnosis can only be made and treatment rendered after the patient schedules and SEES the doctor.
- No Emergent communications or services.
- No request for narcotic pain medication will be accepted.

The Patient Portal is provided as a courtesy to our valued patients. While some offices charge for this convenience on an annual basis, we are focused on providing the highest level of service and health care. However, if abuse or negligent usage of Patient Portal persists, we reserve the right at our own discretion to terminate Patient Portal offering, suspend user access or modify services offered through the Patient Portal.

The Patient Portal is provided in partnership with e-MDs®, our EHR software vendor, and Tangible Solutions, Inc. who electronically houses the software. The data is on HIPPA compliant VPN with high level encryption that exceeds HIPPA standards. While we believe that the IT infrastructure and data are safe and secure, it does not guarantee that unforeseen, adverse events cannot occur.

Please read our HIPPA policy for information on how private health information (PHI) is used at Neil Singer, M.D., PLLC.

All new and established patients have signed a HIPPA agreement form and have been given a copy of our HIPPA policy. If you do not recall having signed the HIPPA agreement form or need to reacquaint with our HIPPA policy, a print will be provided for your review.

Once you have signed the Patient Portal Consent Agreement and have provided us with a legitimate email address that is secure, you will be given our system generated unique user id and password.

You will then be able to use this information to access portions of your medical records and to communicate securely with our office.

**Patient Acknowledgement and Agreement:**

I acknowledge that I have read and fully understand this consent form. I have been given the risks and benefits of Patient Portal and agree that I understand the risks associated with online communications between my physician and patient, and consent to the conditions outlined herein. I acknowledge that using the Patient Portal is entirely voluntary and will not impact the quality of care I receive from Neil Singer, M.D., PLLC should I decide against using the Patient Portal. In addition, I agree to adhere to the policies set forth herein, as well as any other instructions or guidelines that my physician may impose for online communications. I have been proactive about asking questions related to this consent agreement. All of my questions have been answered with clarity.

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Patient Signature

Print Name

Date

Email address: \_\_\_\_\_